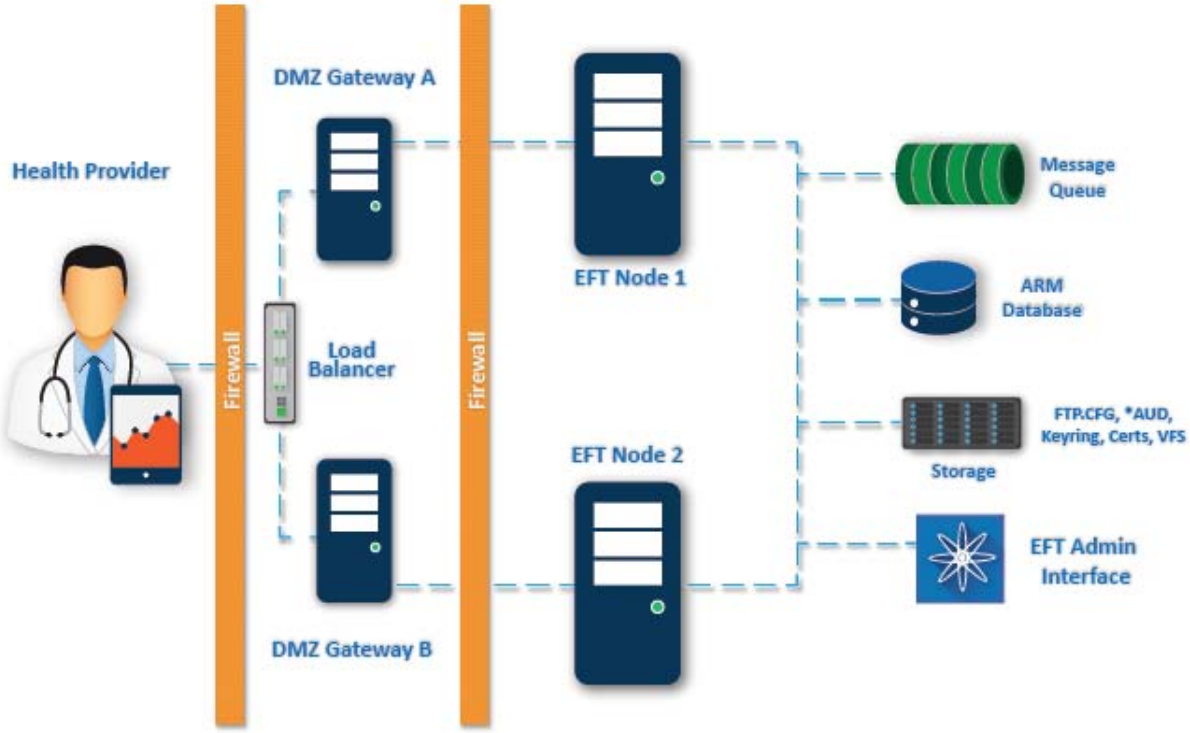
What is Downtime Costing Your Hospital?

Minimizing Downtime Can Save Your Hospital Tens of Thousands of Dollars

Think about the last time your information systems were down. Patient admissions, medical records, and other data collection had to be done on paper, which later had to be scanned in or manually entered into the system. Or maybe the data was never collected at all? How many thousands of dollars in overtime did that cost you—not to mention your damaged reputation from backlogged admissions and delayed orders. How many future clients did you lose from that one incident? How many of your nursing or office staff quit in frustration? How would you like to prevent that from ever happening again?

Your Hospital Runs on File Transfers

You can't stop taking care of patients when the computers are down. Whether you are entering patients' data into their records or sending billing information to an offsite accounting service, you need that access to continue non-stop. Do you have monitoring in place to let you know there is a problem? What happens when you notice a problem? How long are you left with no transfers coming in or going out? How often can you afford to do that?



4500 Lockhill-Selma Road, Suite 150; San Antonio TX 78249; 1-800-290-5054 (USA & Canada); 1-210-308-8267 (Worldwide)

Don't Accept Downtime—Connect Multiple Servers in Active-Active Configuration for "Always On" Service

Globalscape's managed file transfer (MFT) software solution offers an active-active configuration of two or more servers so that if one goes down or gets overloaded, other servers continue uninterrupted. All of the servers communicate with the same database, and a load balancer and a message queue coordinate the work. In addition, Globalscape's solutions stay in the internal network, protected behind the firewall, while an associated proxy server brokers connections in the DMZ. Data is never stored in the DMZ, helping you stay in compliance with HIPPA and other regulations.

Automated workflows and events are coordinated between "nodes" to provide highly available automation. The administrator designates load balancing of the event processing and specifying failover nodes for event triggers. If a node does go down, the system can notify you—and assure you that other servers are still running and transferring the files.

But I Have a Virtualized Network...

You might think that because your system is virtualized, you don't need an active-active setup. A highly available, virtualized environment helps protect against hardware failures, but that doesn't mean your critical MFT services are protected from downtime. Planned and unplanned operating system and software upgrades and patches will interrupt your virtual services, too. You'll still need to have other servers to take the load when one is down.

Globalscape's software solutions are easy to implement and fast to set up, usually within a day or two, depending on the complexity of your system. If you need help, Globlascape has deployed numerous configurations in a variety of networks—including in hospitals, health clinics, and insurance companies—and can help you be up and running in no time. We can also help you configure a variety of automated workflows to remove many of your maintenance headaches.

Manage Your Downtime

Manage your downtime by eliminating it altogether. A Globalscape Enterprise Solution Specialist can help you install and configure a system specific to your needs, including customizations. See how you can save time and money with an active-active, highly available file transfer solution—and your hospital staff can take care of patients instead of paperwork.

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