

Ada County, Idaho



Keeping the Public Informed with GlobalSCAPE® Secure FTP Server- Ada County is located in southwest Idaho and encompasses the state capital, Boise. Ada County has a vigorous Information Technology Department that seeks innovative hardware and software solutions to keep the public informed and make county government more effective. The Ada County Information Technology Department has made significant accomplishments in data management. The Information Technology Department developed a system of collecting data from a variety of sources and refining it for display on the Ada County internet web site and created a method of sharing the data among many county law enforcement and emergency service agencies providing additional safety for responding personnel.



Challenge

The general public has a need to know information that affects their lives and their community. Ada County public officials recognize that need and the Information Technology Department puts that need into practice. The prime example of how this data is presented to the public is seen on the Ada County Sheriff's web page. Near the top of the page are five data base links that provide the latest information available on Sex Offenders, Sexual Predators, Outstanding Warrants, Recent Arrests, and Jail Inmates.

Updating this Information regularly presents a challenge to the information technology department since data must be consolidated from various sources. One key source for update information is the Computer Aided Dispatch (CAD) service used by Ada County public safety agencies. Dispatch data for law enforcement agencies, fire protection services, and emergency medical services is transferred to a main server for consolidation. This type of data contains information related to police calls, fire alarm responses, and EMS encounters. The records transferred must be encrypted because they contain personal information, such as names, addresses, and in some cases, health data. Further, this data needs to be shared among the different public safety agencies to insure commonality of information. It also provides a record that will indicate if agencies have responded previously to calls at a particular location. This means the police will know, for example, that last week the fire department or EMS responded to a request for help from a particular address. The sharing of information also provides additional safety for the responding officers since this additional information allows them to anticipate what to expect.

Solution

The need to share data securely among different entities of the county government led Antonio Serio, a Systems Specialist for the county, to select GlobalSCAPE's FTP software. The ease-of-use and security features of the product appealed to him, especially the integrated active directory function that simplified identifying users and sharing data. The secure transmission of data is also an extremely important aspect of GlobalSCAPE's FTP software. In the course of working on this project, Tony attempted to use another leading FTP produce but switched to GlobalSCAPE's FTP software because it provided better capabilities and was simpler to configure. The transfer of sensitive data over the Internet using SSL technology fulfilled the needs of Ada County and made Tony's life simpler because the product was so easy to use.

Summary

GlobalSCAPE Secure File Servers protect your mission critical file transfers with state-of-the-art security and delivers enterprise-level performance at a desktop price. Used with CuteFTP Professional, a complete secure file management solution is provided that goes well beyond file transfers alone, automating common management tasks and initiating back-end processes; features typically only found in expensive electronic data interchange (EDI) and commerce systems. Industry leaders in banking, healthcare, technology and government, highly concerned with information security, are turning to GlobalSCAPE for a cost effective alternative that gets the job done, every time.

For more information

Contact our sales team for more information about GlobalSCAPE's Secure File Servers—Enhanced File Transfer Server and Secure FTP Server—and other GlobalSCAPE products.

GlobalSCAPE, Inc. stock is quoted on the OTC Bulletin Board under the symbol OTCBB: GSCP.

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